



# Relational Mentoring™ Service Partnerships

June 2023



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# Who we are & what we do



- Poverty alleviation
- Employment support
- Energy advice and advocacy
- Community justice
- Mentoring

**Our work is guided by our passion and commitment for social justice and a fairer society for all.**



# Fuel Insecurity In Central Scotland

Fuel vouchers Requested by Home Energy Scotland  
in Strathclyde and Central



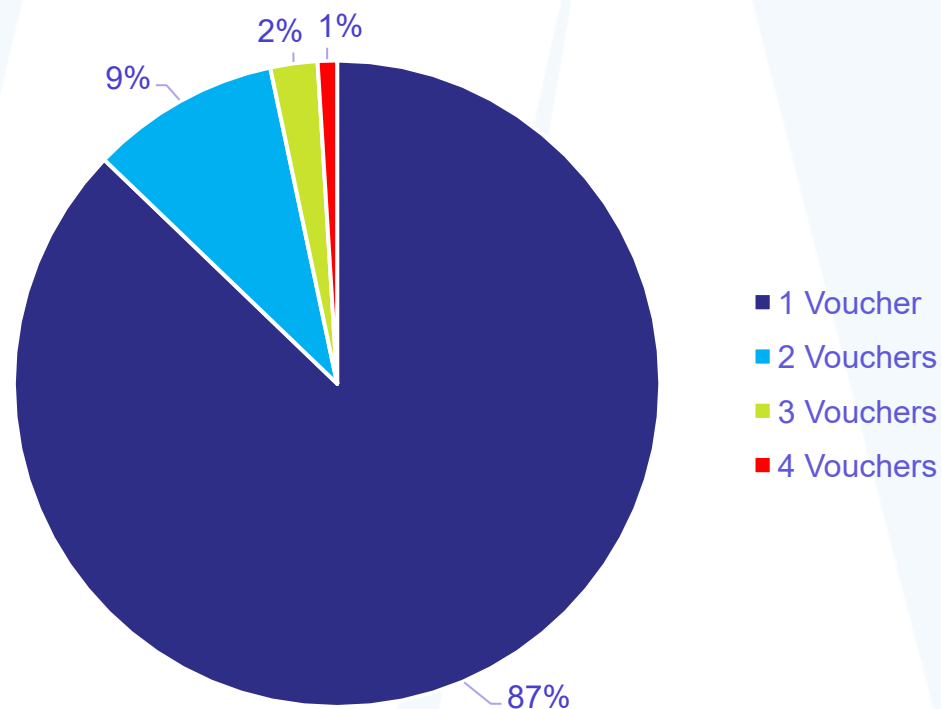
In the fuel crisis the demand for fuel vouchers more than doubled.



# Fuel Insecurity In Central Scotland

## Vouchers

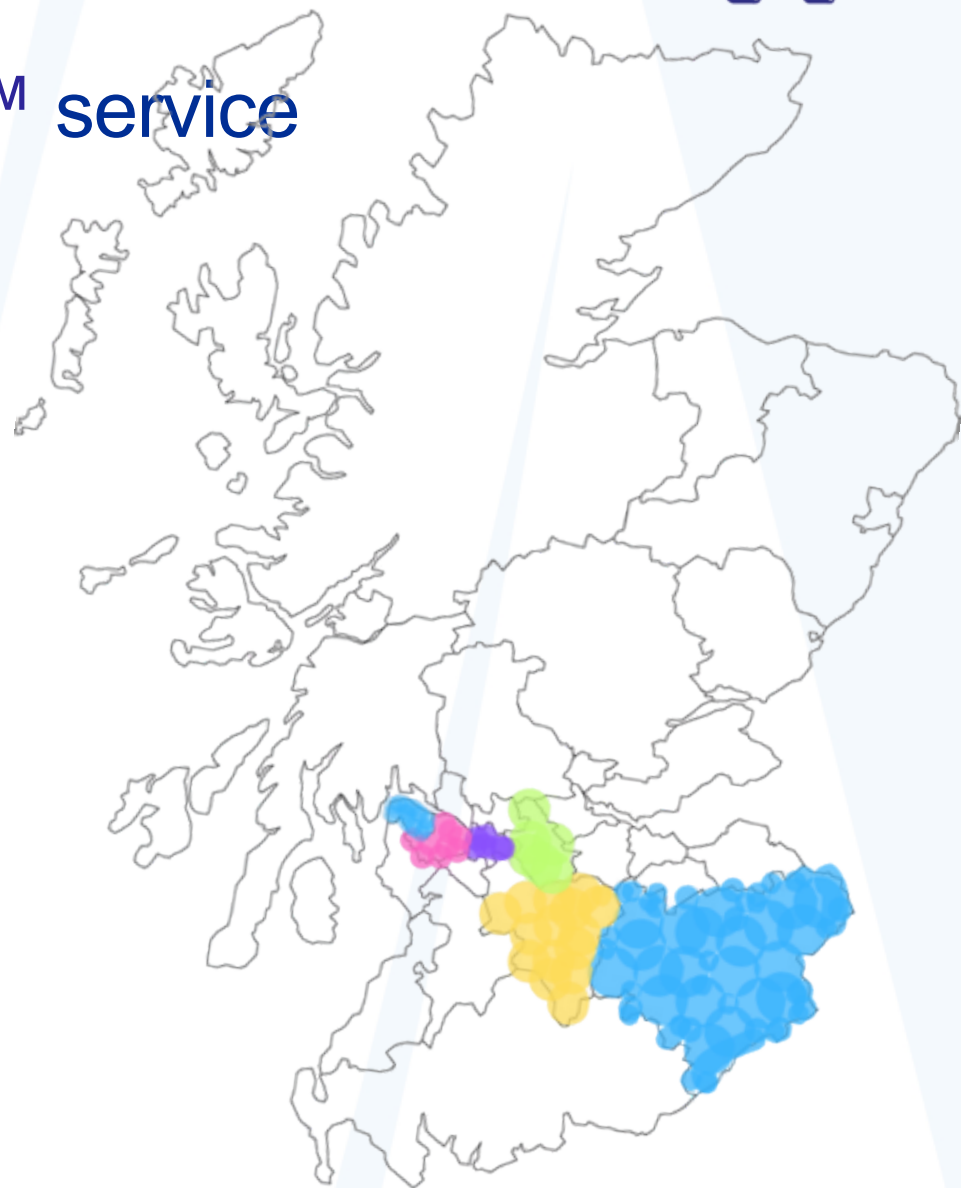
- 3.5k vouchers requested by HES Strathclyde and Central 2022-2023
- 87% of households were only able to access one voucher
- Second half of financial year saw 65 households rejected for support as they reached their voucher limit





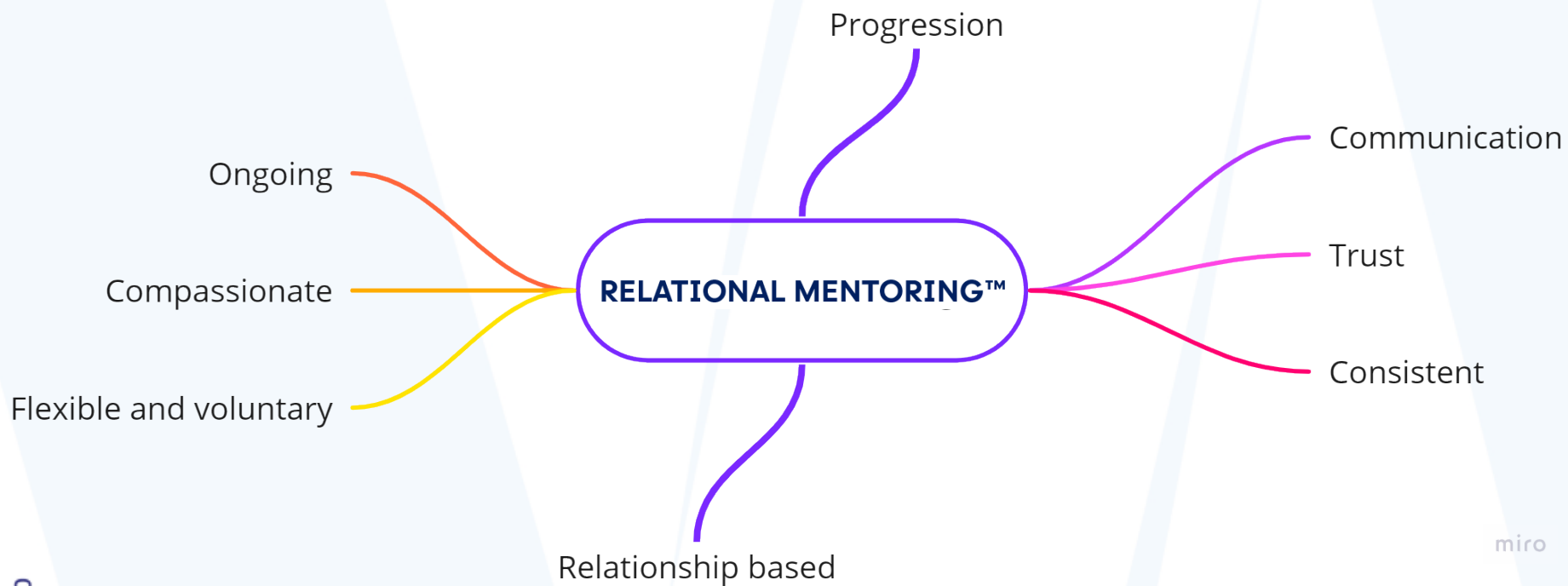
## Our relational mentoring™ service

- Tackling poverty at a household level
- Face-to-face, holistic approach
- Support for 3,000 households in six Local Authority areas
- Provide community-based support for the most vulnerable households
- Where the Fuel Insecurity Fund partners distribute crisis grants, we will provide long-term support



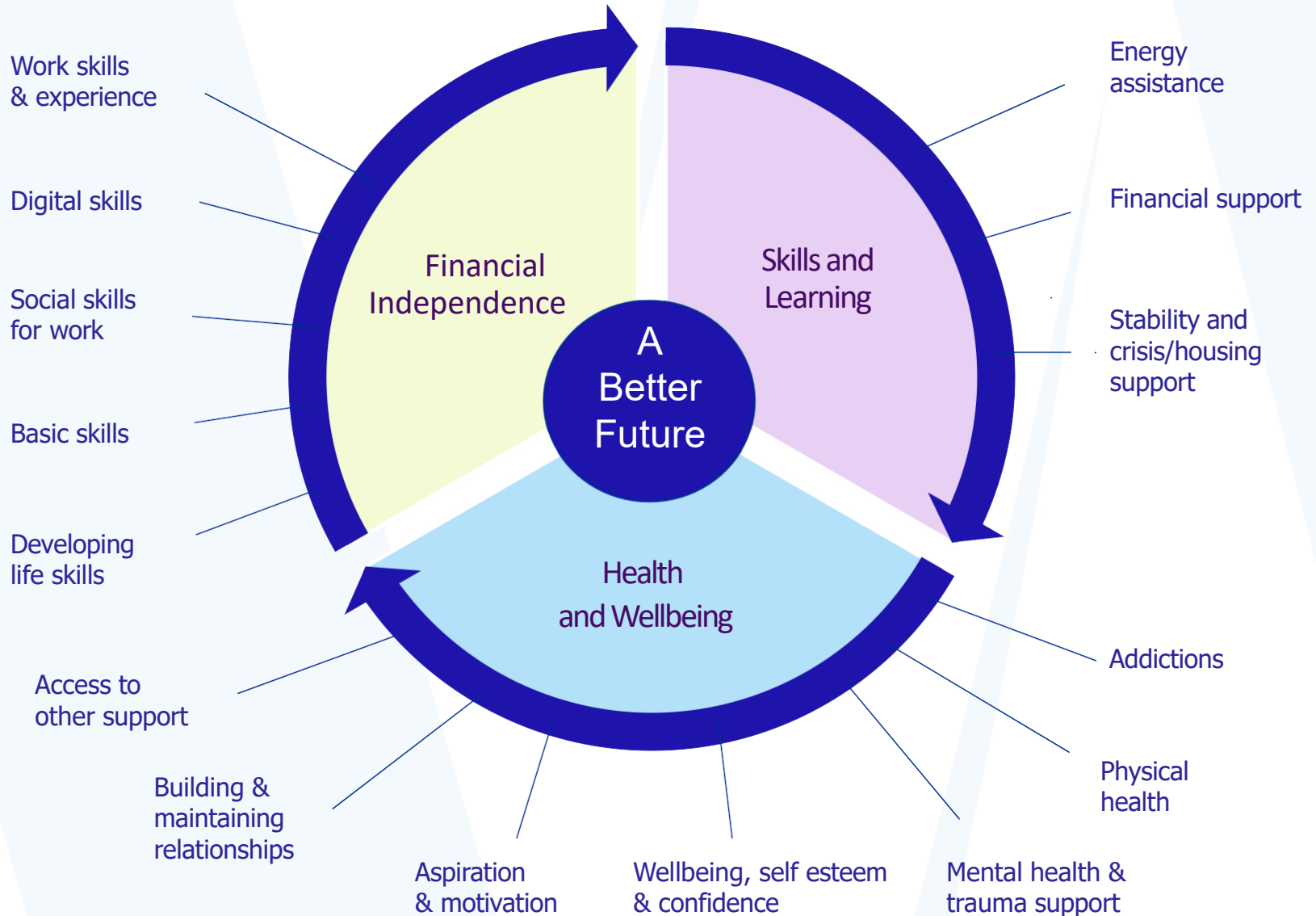


# What is relational mentoring™



miro

# Support for service users







# Additional support services



## Eligibility Criteria – Who CAN we help?

- Household in or at risk of fuel poverty
- Live in one of the six local authorities
- Willingness to participate (voluntary)





# Referral process

- Demonstration for your team will be provided
- One member of the household is referred
  - Entire household will be able to access mentor support
- Mentoring will be provided for as long as needed





## Our mentors



Kelsey has been a relational mentor for the Wise Group since May 2021 supporting people overcome barriers in all aspects of life.

In the No Limits project, Kelsey's been working with a 16-year-old participant who was struggling with her self-confidence and schoolwork.

Since taking part in our No Limits project, she's become more confident and finally received her diagnoses that have helped her, and her teachers understand her struggles better.

As one of our relational mentors, Kelsey will be there for our service users every step of the way with a compassion focussed approach to mentoring.





# Partner with us

Wise Group Relational Mentoring (SG) ...

1. Customer\_First\_Name
2. Customer\_Last\_Name
3. Customer\_National\_Insurance\_Number
4. Customer\_Date\_of\_Birth
5. Customer\_Contact\_Number





## Why partner with us?

- "We feel like millionaires hen - thanks so much you have no idea how this will help us" - Mr & Mrs Conor awarded over £10k as both were eligible for the high-rate Attendance Allowance
- "I have had, at different times, two other groups helping me back into work. This is the first time it has been a very helpful and positive experience."
- "I no longer worry about my energy bills. I would sit cold worrying about how long the heating had been on. Now I can sleep at night"



# Your local partnership executives



**Katy Leigh**

***Katy is new to The Wise Group and is excited to be bringing the service to The Scottish Borders which has been her home for 23 years. She has had a varied career to date, but mainly in customer service. She enjoys meeting new people, socialising, and walking with her best friend, 'Norman 'the collie dog!!!***





# Thank you

wisegroup



[07801340054](tel:07801340054)



[katy\\_leigh@thewisegroup.co.uk](mailto:katy_leigh@thewisegroup.co.uk)